OPERATIONS LEADERSHIP ESSENTIALS

Course Brochure

ENGINEERING
W Booth School of Engineering
Practice and Technology

McMaster University

www.mccmcmaster.ca/ole

Overview

30 January 2023

Focused on enabling new leaders within industry business operations. You will understand and adopt essential operations leadership skills to successfully align, direct, and maneuver your teams.

McMaster's Operations Leadership Essentials (OLE) course uses an industry-led approach bringing together senior business leaders to share best practices, lessons learned, tools & techniques. The OLE course enables new leaders within industry by defining their start state, aligning a development path and enhancing interpersonal skills - within an industry 4.0 environment.

This course is designed for new leaders within or entering front-line teams; or those taking on a new leadership role or looking to enhance their skills, build confidence and improve their team's execution efficiency.

Learning Objectives

- Learn about the four Industry 4.0 Leadership styles, your start state, and identify a self-development path best suited to your current or sought-after position.
- Develop an understanding of current industry coaching & mentorship best practices to drive daily coaching or micro-mentorship interactions to increase team accountability and autonomy.
- Understand how to utilize interpersonal & essential communications skills best to mitigate and manage conflicts within your teams, minimizing disruptions.
- Gain an understanding of fundamental leadership skills needed to drive operational resilience within your teams.

8 HOURS OF TRAINING | 1 DAY LIVE | 4 SPEAKERS

Panellists & Speakers

Learn directly from senior industry leaders on the Operations Leadership Essentials Course. Through our leadership panellist discussion, you will learn firsthand insights and management best practices.

Nancy Barber
COO
Bombardier

Michelle Arbid
Acting Ombuds
US FEMA

Dave Hyem
Vice President
Boeing

Filipa Hoppenbrouwers
Vice President Logistics
Volvo | UD Trucks

Live Online Teaching

Real-time interactive conference-style education brought to you anywhere.

Skilled Instructors & Industry Experts

Hear from academic instructors and experienced industry experts across disciplines.

Earn a McMaster Certificate

Walk away with a McMaster Certificate and practical skills to lead high-performance teams.

Tailored Networking

Attend quarterly tailored networking events to meet and connect with others best suited for your career progression needs.

Agenda

AM

8:30 am - 12:00 pm Est

- Learn about the Industry 4.0 leadership styles and principles. Conduct a self-assessment, and craft a self-development plan to best suit your current or sought-after role.
- Gain an understanding of key communication techniques to structure operations briefings, meetings and presentations.
- Understand the roles & responsibilities of a mentor & mentee and how to leverage mentorship effectively.

PM

1:00 pm - 4:30 pm Est

- Learn how to utilize micro-mentorship & coaching actions on a day-to-day basis to drive accountability and increase autonomy within your teams.
- Develop an understanding of the interpersonal and leadership skills needed to mitigate and manage conflicts within your teams to minimize operational disruptions.
- Learn leadership fundamentals directly from senior industry leaders needed to enhance team and operations resilience.

Who Should Attend

- Employees taking on a new leadership role
- New Managers or Supervisors
- Skilled workers that may act in a leadership role
- Graduate Students
- Undergraduate Students

Admission Details

Participants should have relevant work experience in their industry field; a college or university education is an asset but not required.

Tuition/ Fees

Association Member Cost	McMaster Staff & Alumni Cost	Regular Cost
$500 CAD	$500 CAD	$750 CAD

Registration & Course Dates

New applicants can view & register for upcoming courses at **www.mccmcmaster.ca/ole**

Take The Next Step

Ready to enroll?
Do you have questions about the McMaster certificate course?
Our team is here to help.

- Determine if this program is right for you or your organization
- Learn more about McMaster's certificate programs

Program Lead

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