# **OPERATIONS LEADERSHIP ESSENTIALS**

**Course Brochure** 



Funded by: Federal Economic Development Agency for Southern Ontario



**ENGINEERING** W Booth School of Engineering Practice and Technology

www.mccmcmaster.ca/ole

#### **Overview**

#### A McMaster University Professional Micro-Credential Certificate Course

31 October 2023 | One Day | Live | Virtual ....

Focused on enabling new leaders within industry business operations. You will understand and adopt essential operations leadership skills to successfully align, direct, and maneuver your teams.

McMaster's Operations Leadership Essentials (OLE) course uses an industry-led approach bringing together senior business leaders to share best practices, lessons learned, tools & techniques. The OLE course enables new leaders within industry by defining their start state, aligning a development path and enhancing interpersonal skills - within an industry 4.0 environment.

This course is designed for new leaders within or entering front-line teams; or those taking on a new leadership role or looking to enhance their skills, build confidence and improve their team's execution efficiency.

### Learning Objectives

- Learn about the four Industry 4.0 Leadership styles, your start state, and identify a self-development path best suited to your current or sought-after position.
- Develop an understanding of current industry coaching & mentorship best practices to drive daily coaching or micro-mentorship interactions to increase team accountability and autonomy.
- Understand how to utilize interpersonal & essential communications skills best to mitigate and manage conflicts within your teams, minimizing disruptions.
- Gain an understanding of fundamental leadership skills needed to drive operational resilience within your teams.

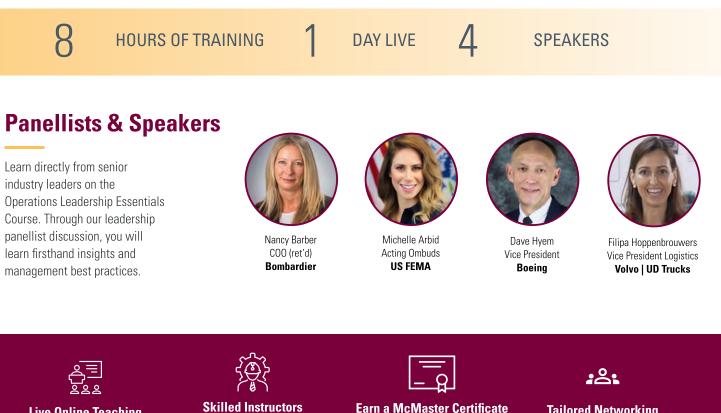
& Industry Experts

Hear from academic

instructors and experienced

industry experts across

disciplines.



Walk away with a McMaster

Certificate and practical skills

to lead high-performance

teams.

#### **Tailored Networking**

Attend quarterly tailored networking events to meet and connect with others best suited for your career progression needs.

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**Live Online Teaching** 

Real-time interactive

conference-style education

brought to you anywhere.

#### Agenda

	<ul> <li>presentations.</li> <li>Understand the roles &amp; responsibilities of a mentor &amp; mentee and how to leverage mentorship effectively.</li> </ul>
8:30 am - 12:00 pm Est	<ul> <li>development plan to best suit your current or sought-after role.</li> <li>Gain an understanding of key communication techniques to structure operations briefings, meetings and presentations.</li> </ul>
AM	• Learn about the Industry 4.0 leadership styles and principles. Conduct a self-assessment, and craft a self-

**PM** 

1:00 pm - 4:30 pm Est

- ip & coaching actions on a day-to-day basis to drive accountability and increase autonomy within your teams.
- · Develop an understanding of the interpersonal and leadership skills needed to mitigate and manage conflicts within your teams to minimize operational disruptions.
- Learn leadership fundamentals directly from senior industry leaders needed to enhance team and operations resilience.

### Who Should Attend

- Employees taking on a new leadership role
- New Managers or Supervisors
- Skilled workers that may act in a leadership role
- Graduate Students
- Undergraduate Students

### **Tuition/Fees**

### **Admission Details**

Participants should have relevant work experience in their industry field; a college or university education is an asset but not required.

Please note costs noted below are in CAD dollars, and do not include the 13% HST - Harmonized Sales Tax charged for Canadian Applicants.

#### **Southern Ontario Aerospace Subsidy Initiative**

We would like to acknowledge the Government of Canada's support through the Federal Economic Development Agency for Southern Ontario (FedDev Ontario) for the Aerospace Regional Recovery Initiative (ARRI). The ARRI project has enabled a 90% subsidy cost reduction opportunity for members who work in or support the Southern Ontario Aerospace sector.

Regular Cost	\$750 CAD
McMaster Staff & Alumni Cost	\$500 CAD
Qualified Association Members	\$500 CAD
Southern Ontario Aerospace Subsidy Cost	\$75 CAD

### **Registration & Course Dates**

New applicants can view & register for upcoming courses at www.mccmcmaster.ca/ole

## **Take The Next Step**

Ready to enroll? Do you have questions about the McMaster certificate course? Our team is here to help.

• Determine if this program is right for you or your organization

Learn more about McMaster's certificate programs

### **Program Lead**

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