

ENHANCED MANAGEMENT SKILLS

Course Brochure



Funded by:
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Canada 

ENGINEERING
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www.mccmcmaster.ca/ems

Enhanced Management Skills

A McMaster University Professional Micro-Credential Certificate Course

Three Days | Live | Virtual

Overview

Focused on enabling front-line leaders to cultivate, manage and lead engaged, resilient, high-performing teams.

The Enhanced Management Skills (EMS) course uses an industry-led approach bringing together senior business leaders to share best practices, lessons learned, tools & techniques. Participants will gain insight into current and evolving management & leadership skills. They will understand key strategies and techniques to drive a performance-based team culture and manage employee skill development. Participants will develop skills to rapidly and efficiently execute through disruptions while understanding how to leverage group & stakeholder-based problem-solving techniques.

This course is designed for new or experienced managers, supervisors, senior managers and directors seeking to enhance their knowledge and skill sets to manage teams successfully.

Learning Objectives

- Gain insight into in-demand and future leadership & management skills.
- Conduct a self-assessment to identify your current Leadership style and a desired development path.
- Collaborate with other leader participants to identify high-impact, high-utility management techniques.
- Develop the skills needed to train, lead and develop individuals to achieve high-performing teams.
- Understand how to anticipate, execute and manage disruptions while driving continuous improvement.
- Understand the evolving practice of cultivating a positive performance management culture.
- Develop competencies in design thinking and group-based problem-solving techniques.
- Develop stress management competencies to enable emotional resilience.
- Learn strategies, best practices and lessons learned on enabling resilient team operations.

Who Should Attend

- Directors, Senior Managers, Supervisors, Managers, Lead Hands, Officers, Senior NCO's, Small to Medium Sized Business Owners, and Consultants.
- Participants with relevant leadership experience looking to obtain an industry leadership university credential.

Speakers

Learn directly from senior industry leaders on the Enhanced Management Skills Course; you will learn firsthand insights to lead resilient front-line teams.



Ashan Corea
Industry Operations Leadership &
Management Program Lead
McMaster University



Nancy Barber
Chief Operations
Officer (ret'd)
Bombardier



Dave Hyem
Vice President (ret'd)
Boeing



Julia Menninga
People, Talent and L&D Senior Leader
Lilium, Volvo



Daniel Verwiel
VP & General Manager
**Northrop Grumman Mission
Systems**



Live Online Teaching

Real-time interactive conference-style education brought to you anywhere.



Skilled Instructors & Industry Experts

Hear from academic instructors and experienced industry experts across disciplines.



Earn a McMaster Certificate

Walk away with a McMaster Certificate and practical skills to lead high-performance teams.



Tailored Networking

Attend quarterly tailored networking events to meet and connect with others best suited for your career progression needs.

Modules

- Module 1**
- Learn about Leadership 4.0, and Adaptive Leadership skills, while conducting a self-assessment.
 - Understand the anatomy of high-performing teams.
 - Learn how to engage and cultivate individual member skills to drive resilient, autonomous teams.
 - Learn about current & future in-demand leadership & management skills.
- Module 2**
- Understand critical risk & disruption management fundamentals.
 - Develop an understanding of how to instruct, coach and optimize daily shift execution.
 - Gain insight into evolving performance management practices needed to cultivate a culture of continuous improvement.
- Module 3**
- Understand how to leverage design thinking and group-based decision-making techniques.
 - Gain insight into team skill development techniques.
 - Develop personal stress management skills to increase emotional resilience.
 - Learn tools & techniques, best practices and lessons learned to enable front-line management resilience.

Program Dates



Serial 1 - 03, 17, 24 Apr 2023
Registration Closes 31 Mar 2023



Serial 2 - 10, 17, 24 Jul 2023
Registration Closes 07 Jul 2023

Admission Details

Participants should have relevant work or training experience or education in their industry field; a college or university education is an asset but not required.

Tuition/ Fees

Please note costs noted below are in CAD dollars, and do not include the 13% HST - Harmonized Sales Tax charged for Canadian Applicants.

Southern Ontario Aerospace Subsidy Initiative

We would like to acknowledge the Government of Canada's support through the Federal Economic Development Agency for Southern Ontario (FedDev Ontario) for the Aerospace Regional Recovery Initiative (ARRI). The ARRI project has enabled a 90% subsidy cost reduction opportunity for members who work in or support the Southern Ontario Aerospace sector.

Regular Cost	\$2000 CAD
McMaster Staff & Alumni Cost	\$1500 CAD
Qualified Association Members	\$1500 CAD
Southern Ontario Aerospace Subsidy Cost	\$200 CAD

Registration & Course Dates

New applicants can view & register for upcoming courses at www.mccmcmaster.ca/ems

Take The Next Step

Ready to enroll?
Do you have questions about the McMaster certificate course?
Our team is here to help.

- Determine if this program is right for you or your organization
- Learn more about McMaster's certificate programs

Program Lead

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